

## Otterton Community Shop Loyalty Card Scheme Terms & Conditions

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Loyalty cards will be available to customers in the shop on the following Terms and Conditions:

1. Use of the card constitutes acceptance of the terms and conditions.
2. Loyalty cards may only be stamped by a member of the shop staff.
3. One stamp will be issued for every full £10.00 spent in the shop in a single transaction, after any non-qualifying purchases have been deducted and discounts have been applied.
4. Non-qualifying purchases do not count towards the value of the qualifying spend. Non-qualifying purchases are and include:
  - Cigarettes, tobacco, Rizla papers, Swan Filters and other smoking requisites [with the exception of lighters and matches that are qualifying purchases].
  - Newspapers.
  - Otterton Community Shop Gift Voucher(s).
  - Cashback.
5. The card must be presented at the time of purchase and cannot be stamped at a later date.
6. A card will only qualify for redemption once it has been fully stamped, but multiple cards with an aggregate of 10 stamps will be accepted.
7. Upon redemption the customer shall be entitled to a discount of £5.00 on any current or subsequent purchase
8. Upon redemption, a Loyalty Card may be exchanged for a £5.00 Otterton Community Shop Gift Voucher.
9. Loyalty cards are not credit, debit or charge, have no monetary value and cannot be refunded or exchanged other than is permitted under paragraph 8.
10. The Committee reserve the right to change the scheme values at any time and to cancel the scheme with a minimum of one months' notice. The shop will not be liable for any costs or losses resulting in or in connection with the scheme being cancelled or amended.